

A Quick Guide to Accessing Your Patient Portal

- Visit www.urgentcarefloridakeys.com and follow the patient portal link on the homepage
- Enter <https://health.healow.com/keysauc> in your browser

LOGIN TO YOUR ACCOUNT

We will send verification code to confirm access to this number.
Standard text messaging rates apply.

Using Mobile Phone

OR

Enter the details below

User Name

Password

Trouble logging in

Login

Mobile Phone

If you do not have your username and password, click “Using Mobile Phone” and follow the prompts. To login this way you must have a phone number on file with us that can accept text messages.

Username & Password

If you provided an email address during registration, you should have received an email from us containing your portal logon information after your first visit. Enter that information here and click “Login”

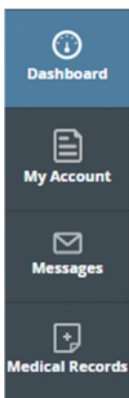
Note: you can also click on the “Trouble logging in” link to recover your username or password.

Once you are logged into your account you will see panels on your Dashboard for different parts of your medical record like the one to the right. This purple colored panel is where you can find your lab results.

Click on any of the test names to view more detailed information.

Click “View All” to see all your results.

LATEST RESULTS	
CBC with Different...	06/04/2020
CMP	06/04/2020
Send-Out : Coronav... Negative	06/04/2020



The navigation menu on the left of the Dashboard is where you can:

- Review and update your personal information such as address and emergency contact
- Update your preferred pharmacy
- View your statement(s)
- Generate your personal health record
- View your visit summaries and notes

Please note, not all information may be available through the portal. If you’ve searched around and still can’t find what you need please call us.